



Who to Call?-Columbus

Customer Relations

- **Director of Operations** - Chris Martin | [614-406-5385](tel:614-406-5385)
- **CSR Department** - [614-837-4026](tel:614-837-4026)
- **Mailing out Physical Invoices** – Marcia George | Task or call-[614-829-8108](tel:614-829-8108)
- **Warranties/Portable A/C or Heater**– Mary Clarke or Chris Arnold | [614-632-6828](tel:614-632-6828)
- **Mail Out Estimates** – Kendra Hinkle | [614-309-4110](tel:614-309-4110)
- **SMA Renewal Questions**-Task Tyler Cosgray

Finance

- **Wells Fargo** -
 - Joanna Gerardi (M-F, 7 AM – 3 PM) | [614-589-8928](tel:614-589-8928)
 - Jahnava Latorre (M-F, 3 PM – 9 PM + Weekends) | [567-303-2228](tel:567-303-2228)
- **Aqua Financing** – Jahnava Latorre | [567-303-2228](tel:567-303-2228)
- **Goodleap Financing** –
 - Joanna Gerardi (M-F, 7AM-3PM) [614-589-8928](tel:614-589-8928)
 - Jahnava Latorre M-F, 3PM-9PM + Weekends) [567-303-2228](tel:567-303-2228)

Human Resources

- **401k/Benefits/Uniforms** – Joanna Gerardi | [614-589-8928](tel:614-589-8928)
- **Time off Request Issues**- Jahnava Latorre | [567-303-2228](tel:567-303-2228)
- **GMS Questions**
 - Joanna Gerardi (M-F, 7 AM – 3 PM) | [614-589-8928](tel:614-589-8928)
 - Jahnava Latorre (M-F, 3 PM – 9 PM + Weekends) | [567-303-2228](tel:567-303-2228)
- **Certifications/Testing** – Marissa Minette | [614-632-7075](tel:614-632-7075)
- **Oil Changes/Dispatch/Job Cancellation** – Dispatch Phone | [614-490-7511](tel:614-490-7511)
- **Payroll Questions** – Tiki Porter | [740-243-7463](tel:740-243-7463)

Logistics/Vehicles

- **Manages Fleet/Accidents Director of Logistics**- Joel Burger | [614-907-2306](tel:614-907-2306)
- **Need Towed**- Dispatch Phone-[614-490-7511](tel:614-490-7511)

I.T. Department

- **IT Questions/iPad/iPhone/Nearby Now** – Mike McGrew | [614-374-8001](tel:614-374-8001)



Who to Call?-Columbus

Marketing Department

- **Pricebook/Coupons/Specials** – Josiah Roberts | [740-243-7396](tel:740-243-7396)
- **Business Cards/Badges** – Josiah Roberts | [740-243-7396](tel:740-243-7396)

Sales or Estimates

- **Price Drops/Special Payment Plan Terms** – Mic Mohler | [614-462-0670](tel:614-462-0670)
- **Parts/Repair Pricing/Discounts** – Mary Clarke & Chris Arnold | [614-632-6828](tel:614-632-6828)
- **Instant Online Quotes** – Contact Salesman #2
- **Equipment Availability or Compatibility** -
 - Joel Burger (M-F, 7 AM -3 PM) | [614-907-2306](tel:614-907-2306)
 - Michelle Bowersmith (M-F, 7 AM -3 PM-All day Monday) | [614-832-0995](tel:614-832-0995)
 - Paula Marteney (M-F, 3 PM-9 PM, WEEKENDS) | [740-564-2695](tel:740-564-2695)
- **General Sales Questions** -
 - Shane Collins | [614-562-0187](tel:614-562-0187)
- **Sizing Questions** -
 - Shane Collins (M-F, 8am -4pm) | [614-562-0187](tel:614-562-0187)
 - Randal Spence (Tus-Sat 12pm-8pm) | [614-867-0069](tel:614-867-0069)

Scheduling

- **Duct Cleaning/Scheduling a Job** – CSR Department | [614-837-4026](tel:614-837-4026)
- **Installations** - Michelle Bowersmith (M-F, 7 AM -3 PM) | [614-832-0995](tel:614-832-0995)
- **Installations** – Paula Marteney (After 3PM & Weekends) | [740-564-2695](tel:740-564-2695)

Tools/Parts

- **Truck Stock/Tools** – Mary Clarke & Chris Arnold | [614-632-6828](tel:614-632-6828)